### ****CURRICULUM VITAE****

### ****Ridge Junior Abuto**** Email: ridgejunior204@gmail.com Phone: +254 113 245 740 GitHub: [github.com/JuniorCarti](https://github.com/JuniorCarti) Portfolio: [juniorcarti.github.io/Portfolio/](https://juniorcarti.github.io/Portfolio/) LinkedIn: [linkedin.com/in/ridge-junior-2bb333204/](https://www.linkedin.com/in/ridge-junior-2bb333204/)

### ****OBJECTIVE****

Proactive and adaptable Software Developer with a Bachelor’s Degree in Information Communication Technology and hands-on experience in software development, IT support, and customer engagement. Demonstrates strong technical, problem-solving, and communication skills. Currently seeking a dynamic role to leverage both technical expertise and sales acumen to drive business growth and enhance customer experiences.

### ****EDUCATION****

**Power Learn Academy (Online)** (Jan 2025 – Present)

* Software Engineering: DevOps, Networking, Application Development
* Focus: Building, testing, and deploying mobile applications using Java

**Eldohub Academy (Hybrid)** (Jan 2025 – Present)

* Software Engineering: DevOps, Networking, Application Development
* Focus: Mobile application development and IT support

**ALX-Africa Academy (Hybrid Learning)** (Apr 2021 – Mar 2022)

* Software Engineering: DevOps, Networking, Application Development
* Focus: Mobile applications, project deployment, and customer-centric solutions

**Jaramogi Oginga Odinga University of Science and Technology** (2017 - 2023)

* Bachelor’s Degree in Information Communication Technology (Second Class)

**St. Stephen’s Menara High School** (2013 - 2016)

* Kenya Certificate of Secondary Education – Grade B-

### ****PROFESSIONAL EXPERIENCE****

**INFORMATION TECHNOLOGY SUPPORT SPECIALIST**  
Njenga and Associates, Eldoret | **January 2023 – January 2025**

* Provided IT support and resolved technical issues for end-users.
* Managed customer interactions, including scanning, printing, typesetting, and KRA returns processing.
* Developed software solutions to optimize business operations using Java and Python.
* Assisted in software testing, debugging, and documentation.
* Enhanced customer satisfaction by identifying and implementing software improvements.

**SUPERVISOR**  
Independent Electoral and Boundaries Commission (IEBC) | **June 2022 - Aug 2022**

* Oversaw election officials to ensure adherence to procedures and guidelines.
* Addressed logistical and security concerns during the election process.
* Managed resources, including ballot boxes, ballot papers, and equipment.
* Educated voters and addressed public inquiries regarding the voting process.
* Provided detailed reports on the election process to the Returning Officer.

**ATTACHEE - IT SUPPORT**  
Chemelil Sugar Company | **February 2021 - May 2021**

* Managed network infrastructure, including cabling and network cabinet installations.
* Conducted fiber splicing and troubleshooting using Sun Systems.
* Applied ITIL best practices for IT service management.
* Assisted in hardware installation, replacement, and maintenance.
* Maintained inventory of IT equipment and software licenses.

### ****SKILLS****

* **Programming Languages:** Java, Python, JavaScript, SQL
* **Mobile App Development:** Android Studio, Firebase, Figma
* **Web Development:** HTML, CSS, JavaScript
* **Networking:** CCNA (Level 1 Completed, Levels 2 & 3 in progress)
* **Database Management:** MySQL
* **Software Testing and Debugging**
* **Customer Relationship Management**
* **Technical Support & Troubleshooting**
* **Communication and Interpersonal Skills**

### ****CERTIFICATIONS & TRAINING****

* **Linux Foundation Program** – In Progress
* **CCNA (Cisco Certified Network Associate)** – Level 1 Completed, Levels 2 & 3 in progress
* **CyberOps Associate** – Expected Completion: August 30, 2025
* **Harvard CS50’s Python & MySQL Tutorial** – In Progress
* **Workshops and Seminars:** IT support, network infrastructure, and emerging technologies at Satellite Options Nairobi

### ****REFEREES****

1. **ICT Manager:** Mr. Abraham Birgen  
   Chemelil Sugar Company  
   Phone: +254 729 529 009
2. **Technical Support Engineer:** Mr. Eliakim Mburi  
   Satellite Options Nairobi  
   Phone: +254 729 529 009
3. **CPA Auditor:** Mr. Gideon Njenga  
   Njenga and Associates  
   Phone: +254 722 482 984